# **Malik Rajwani**

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Digital transformation specialist with extensive experience in business transformation, ESG performance analytics, climate risk management, and regulatory compliance. Proven track record of leading large scale AI and digital strategy initiatives, delivering measurable business outcomes through innovative solutions. Expert in LLM adoption, AI governance, prompt engineering, advanced data analytics, and cross-functional stakeholder engagement across financial services, consulting, and infrastructure sectors. Skilled in Python, SQL, Alteryx, and business intelligence platforms with a strong foundation in strategic communication and change management.

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| Professional experience |

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| Ernst & Young, London | September 2023 - Current |

### Assistant Manager – Digital Strategy and Transformation, Climate Change and Sustainability Services (CCaSS)

Lead strategic digital and GenAI transformation initiatives across sustainability, finance, and regulatory domains, enabling enterprise-scale business process reimagination, operational risk reduction, and data-driven executive decision-making. Drive adoption of GenAI platforms, AI governance frameworks, and advanced analytics solutions to optimise regulatory compliance, ESG reporting, and risk management globally.

* Partnered with senior business, regulatory, and risk stakeholders to define strategic GenAI integration priorities, establish AI-enabled data methodologies, and align scenario models with evolving governance and compliance expectations.
* Spearheaded the £2 million delivery of a regulatory reporting solution for a national utility provider, reducing reporting timelines by 30% and enhancing executive-level data visibility. Oversaw the rollout of AI platform features leveraging historical and current-year regulatory data to automate regulatory report writing, improving reporting accuracy, consistency, and production speed.
* Recognised as CCaSS UKI AI Product Champion, leading strategic workshops and GenAI design sprints to identify, prioritise, and deliver AI-driven use cases across sustainability, data, administration, and operational risk domains. Developed GenAI business cases, steered adoption roadmaps across a 125-person department, and continuously monitored emerging AI and GenAI developments to inform strategic innovation opportunities and ensure leading-edge adoption.
* Designed and delivered a comprehensive GenAI training programme across four sessions, empowering 90 business users to apply AI responsibly in operational tasks. Created a GenAI prompt library with 20+ business-optimised prompts to support administrative, project management, research, and technical activities. Achieved an 85% satisfaction rate and drove a 125%+ increase in AI adoption across targeted functions.
* Designed and deployed ESG intelligence dashboards, integrating 50+ operational and climate metrics from six regions and over 25 data owners. Implemented AI-driven self-review workflows, enabling early error detection, improving submission quality, reducing review comments by 40%, and shortening reporting cycles.
* Developed and presented GenAI-driven ESG and regulatory strategy insights to senior leadership, supporting executive decision-making, investment prioritisation, and innovation roadmap alignment.

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| Ernst & Young, London | September 2020 – September 2023 |

### Senior Solutions Developer – Assurance Analytics

Delivered bespoke data analytics solutions to strengthen audit risk management, regulatory compliance, and operational insights. Planned, developed, tested, and deployed reusable and ad-hoc analytics tools, driving strategic insights across sales, client retention, HR, and other business-critical domains.

* Designed and implemented advanced analytics solutions to address audit risks, conducting deep-dive analyses on complex datasets to optimise compliance, reduce operational complexity, and uncover strategic insights for risk analysis, mitigation, and business decision-making.
* Developed high-quality, reusable data analytics assets, consistently meeting stringent SLA and governance requirements.
* Created a reusable ticketing reconciliation framework for a multinational transport company, identifying material misstatements across over 200 million data points.
* Built dashboard solutions for impairments, workforce analytics, and key operational metrics, enhancing strategic visibility across multiple business units.

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| Dataquest UK Limited, London | October 2018 – September 2020 |

### Telecommunications Network Engineer

Delivered network deployment, management, and optimisation services for over 100 B2B clients at a high-growth telecommunications provider. Gained extensive hands-on expertise across cloud and on-premises systems, driving improvements in service reliability and operational efficiency.

* Deployed, managed, and optimised telecommunication infrastructures, improving network performance across diverse business environments.
* Delivered client-focused solutions in high-pressure settings, supporting critical systems integration, troubleshooting, and infrastructure upgrades.
* Contributed to operational excellence initiatives by applying technical training across a broad range of cloud-based and on-site systems.

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| Education |

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| BPP, London | 2024 |

Bachelor of Science, Digital and Technology Solutions (First-Class Honors)

Dissertation topic: Benchmarking Water Companies in England and Wales: Applying predictive analytics and data-driven scenario modelling for infrastructure, financial sustainability, and environmental risk management.

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| Skills |

Agile, Alteryx, Automation, Business Consulting, Business Intelligence, Climate Risk Management, Data Analysis, Data Science, Data Visualisation, Databases, End-to-End Solution Implementation, ESG Analytics, ETL, GenAI, LLM, Presentation, Prompt Engineering, Python, Regulatory Compliance, Risk Analytics, Senior Management Reporting, SQL, Trend Analysis,